

Member Connection

The Member Connection gives you access to your dental benefit information 24/7. Log in or create your new account today and take advantage of all you can do online:

- Eligibility information
- Covered services
- Claims history & status for you and your dependents
- Annual maximum & benefit information
- Procedure code search
- Print ID cards
- Coordination of benefit information
- View & print a copy of your benefit booklet

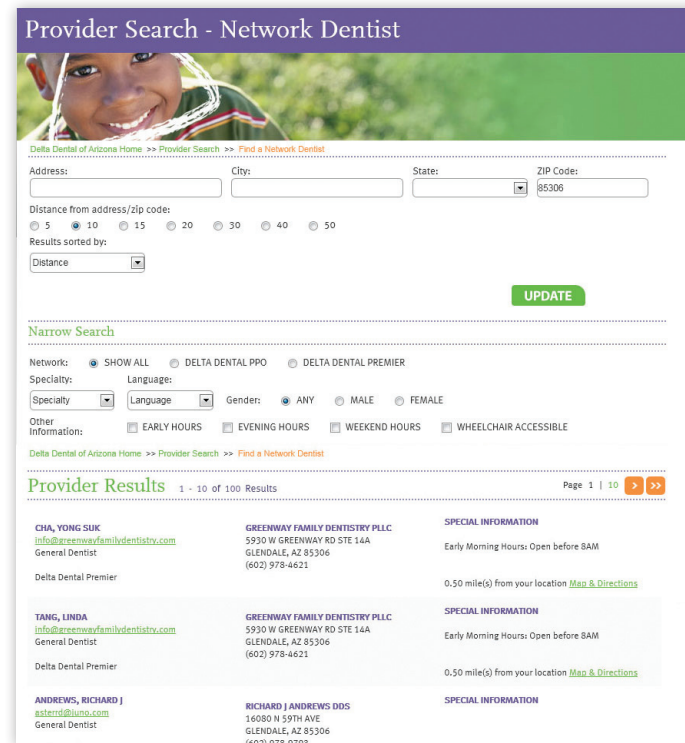


Finding a Network Dentist

Faster, easier, friendlier – That’s the way everyone wants information. At Delta Dental of Arizona, we’ve made our provider directories available on the Internet and our toll-free phone line. Delta Dental has over 135,000 participating dentists in our networks across the country and more than 3,100 participating dentists in Arizona.

On the Web

Our user-friendly website allows you to locate a participating dentist quickly and easily. Go to www.deltadentalaz.com/find and start your search.



Mobile Site

Scan this QR code on your smartphone to access the Dentist Finder site from your mobile device.

By Telephone

To access our provider directories from a touch-tone phone, call 800-352-6132, select Option 5 and follow the automated instructions. Participating dentists are searched by ZIP code. The name, address and phone number for each participating dentist will be provided in alphabetical order.

Toll-Free Hot Line
800-352-6132

Local Claims & Customer Service
602-938-3131

P.O. Box 43000, Phoenix, AZ 85050-3000

5656 West Talavi Blvd. • Glendale, AZ 85306
www.deltadentalaz.com

Every Smile Matters



Don't miss your chance to enroll!





Welcome to Delta Dental of Arizona

We cover more people in Arizona than any other dental insurance company, and we've been doing it since 1972. We're known for having more dentists to choose from and for offering benefits that are easy to use and affordable.

Larger Network. Larger Patient Savings.

Delta Dental's larger network creates a safety net and protects you from excessive out-of-network charges, up to 97% of the time.

Delta Dental PPO plus Premier



Network Savings

The Delta Dental Difference®

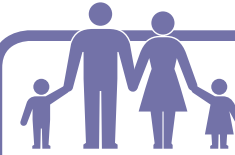
We have more than 3,100 dentists participating in our network throughout Arizona. That's nearly 9 out of 10 practicing dentists in the state! You don't need to pre-select or designate just one dentist for the year. If you want a specialist, such as a pediatric dentist for your kids, no problem. You have freedom of choice among a variety of oral health specialists with no referral needed.

Local Customer Service.

Our corporate headquarters are in Glendale, Arizona. Unlike dental plans with operators in far-away call centers, if you call from Gila Bend, we won't ask you what country that's in. We know where it is, and we know the dentists who practice there. This is why our members say they feel like they're doing business with neighbors. Because we live here, too.

PPO plus Premier Plan More Choices and Less out-of-pocket Costs.

You are enrolled in Delta Dental of Arizona's PPO plus Premier Plan. You and your enrolled family members may visit any licensed dentist. However, you will enjoy greater savings if you see a participating Delta Dental Premier or PPO dentist. Our participating dentists will file claims directly with us and have agreed to accept Delta Dental's reimbursement for covered services as *payment in full*. You are only responsible for any applicable deductible and coinsurance amounts for covered services. This arrangement means greater protection and savings for you!



The Value of Delta Dental

The Vargas family had the following dental services performed in the past year:

- Father:** 2 preventive visits and 1 periodontal service
- Mother:** 2 preventive visits and 1 crown
- Son:** 2 preventive visits and 1 filling
- Daughter:** 2 preventive visits

Without Delta Dental insurance, the Vargas family would have paid \$2,802 for their dental care. Because they had Delta Dental insurance, the Vargas family only paid \$1,687 for insurance premiums and out-of-pocket benefit expenses, which saved them \$1,115.

Cost of care without
Delta Dental insurance:

\$2,802

Cost of care with
Delta Dental insurance:

\$1,687

Vargas Family Savings:

40%, or \$1,115

Data used is reflective of Delta Dental of Arizona's average charges and discounts for the PPO plus Premier Networks (2/2012). This information is intended for illustration purposes only. Your actual claims and plan premium may differ from the amounts reflected.

Dual Network Advantages for You.

- You see savings regardless of which network your dentist is in because all Delta Dental dentists accept discounted fees for covered services
- The Premier network offers greater access; the PPO network offers greater savings
- NO balance billing when utilizing a Delta Dental dentist, meaning lower out-of-pocket costs for you
- The Premier network gives you access to over 3,100 participating dentists in Arizona
- The PPO network gives you access to over 1,200 participating dentists in Arizona
- This unique dual network gives you access to 9 out of 10 practicing Arizona dentists

Value of the Network.

Your Plan combines our Premier and PPO networks, giving you the greatest choice of participating dentists. Delta Dental dentists have agreed to accept pre-negotiated fees and cannot bill you above the predetermined amount. If you see a non-network dentist, you will have additional out-of-pocket costs, and will be responsible for the difference between the amount Delta Dental pays and the total amount the dentist charges (balance billing). By choosing to see a participating dentist, you are protected from balance billing, helping you control your costs.



Contact your Employee Benefits Manager if you have further questions regarding the dental plan available to you.

Don't miss your chance to enroll!